



# Auckland Safety Network Ltd

we install the best, best.

[info@aucklandafety.net](mailto:info@aucklandafety.net) /027 447 3428 /[www.aucklandafety.net](http://www.aucklandafety.net)  
4/38 Deacon Road, Kumeu / PO Box 179, Waimauku, 0842

## **Returns Policy**

- Notification of damaged / incorrect goods must be made within 48 hours of delivery.
- Notification must be made to [info@aucklandafety.net](mailto:info@aucklandafety.net)
- The item must then be returned to us within 14 days
- Postage to return items are not refundable
- Returned items must be unused and in the same condition and original packaging
- Returns should include the proof of purchase.
- Once the returned item is received, your refund will be processed within 7 days.
- Items returned for reasons other than product defects are subject to a processing fee of \$20 or 20% (whichever is greater).
- Exchanges will be accommodated depending on stock available.
- Auckland Safety Network reserves the right to accept or refuse exchanges at their discretion.
- Returns should be sent to:  
4/38 Deacon Road  
Kumeu RD2  
0892